Paratransit service is provided for individuals that, because of their disability, cannot access, utilize, or successfully navigate the fixed route bus service. This door-to-door paratransit service is required by the Federal Transit Administration (FTA) and mandated within ½ mile of any fixed bus route by the American's with Disabilities Act (ADA). Any public fixed route bus service is provided. This paratransit service area (within ½ mile of a fixed bus route) is referred to as the ADA / FTA Service Area.

City of Huntsville Service Area

Locations beyond this ½ mile threshold that fall within the City Limits of Huntsville, Alabama is provided under the authority of the City of Huntsville. Service in this zone is limited to space availability within the paratransit schedule and vehicle capacity. This paratransit service area (beyond the ½ mile threshold, but within the city limits) is referred to as the City of Huntsville Service Area.